



CAPITAL GROUP OF COMPANIES

"POWER TO INVESTIGATE"

COMPANY PROFILE

Risk Management • Corporate Investigations • Loss Prevention

WEBSITE www.capital-group.onrender.com

EMAIL admincapitalgroup@gmail.com



01

Table of Contents

About Us	3
Vision, Mission & Core Values	4
Our Risk Management Services	5
Why Choose Capital Group	6
Services in Practice.....	7
Industries We Serve & Our Commitment	9
Contact Us	9



02

About Us

Capital Group of Companies is a specialist risk management and corporate investigations firm dedicated to protecting the assets, revenue, and integrity of the businesses we serve. Guided by our watchword, “Power to Investigate,” we combine trained personnel, disciplined controls, and modern surveillance and audit techniques to give our clients complete visibility and control over their operations.

We work with retailers, distributors, manufacturers, warehouses, and corporate institutions to identify vulnerabilities, deter internal and external theft, and strengthen the systems that keep a business profitable. Our teams are embedded directly within client premises — on the shop floor, at the point of sale, in the stockroom, and in the control room — providing continuous, hands-on protection rather than periodic, after-the-fact reporting.

“Every engagement is built on integrity, confidentiality, and professionalism — our people are vetted, trained, and supervised to the highest ethical standard in the industry.”

From single-site retail outlets to multi-branch corporate operations, Capital Group of Companies tailors its risk management programs to the specific exposures of each business, delivering measurable reductions in loss and measurable improvements in accountability.

03

Vision, Mission & Core Values

Our Vision

To be the most trusted risk management partner for businesses across the region, recognized for uncompromising integrity and measurable protection of client assets.

Our Mission

To safeguard our clients' people, stock, and revenue through disciplined investigations, trained personnel, and proactive loss-prevention systems that are simple to deploy and consistent to maintain.

Our Core Values

INTEGRITY	We hold ourselves to the highest ethical standard in every investigation, audit, and report we deliver.
VIGILANCE	We remain alert and thorough, treating every client site as if it were our own business.
CONFIDENTIALITY	Sensitive findings are handled with strict discretion and shared only with authorized parties.
ACCOUNTABILITY	We take ownership of outcomes and stand behind the accuracy of our work.
PROFESSIONALISM	Our teams are trained, supervised, and presented to represent Capital Group and our clients with distinction.

04

Our Risk Management Services

Capital Group of Companies delivers an integrated suite of risk management services, grouped into three core practice areas:

Investigations & Corporate Intelligence

- **Business Intelligence** — Gathering and analysing operational information to help clients anticipate risk and make informed decisions.
- **Corporate Investigations** — Discreet investigation of fraud, misconduct, and policy violations within client organizations.
- **Integrity Polygraph Tests** — Independent polygraph examinations used to verify staff integrity and support internal investigations.
- **Client Personnel Training** — Structured training programs that build staff awareness of loss-prevention procedures and ethical conduct.

Loss Prevention & Floor Control

- **Loss Control Managers** — On-site managers who coordinate loss-prevention strategy and oversee all floor and stockroom controls.
- **Front End Controllers** — Dedicated personnel monitoring point-of-sale areas to prevent till fraud and checkout losses.
- **Double Checkers** — Verification staff who cross-check transactions, deliveries, and stock movements for accuracy.
- **Floor Walkers** — Uniformed or plain-clothes personnel patrolling the sales floor to deter theft and assist customers.
- **Stock Room Controllers** — Controllers who monitor stockroom access and movement to prevent unauthorized removal of goods.
- **Camera Room Operators** — Trained CCTV operators providing continuous, real-time surveillance of client premises.
- **CCTV Audits** — Independent review of surveillance footage and systems to identify gaps and confirm compliance.

Warehouse & Inventory Solutions

- **Warehouse Solutions** — End-to-end oversight of warehouse operations, from receiving to dispatch, to minimize shrinkage.
- **Inventory Management** — Accurate stock counting, reconciliation, and reporting to keep client inventory records reliable.

05

Why Choose Capital Group

Clients partner with Capital Group of Companies because we deliver visible, measurable improvements in loss prevention and operational control:

- ✓ Vetted and trained personnel placed directly within your operation, not remote monitoring alone.
- ✓ A tailored risk programme built around your specific sector, footprint, and points of exposure.
- ✓ A structured escalation process, so findings translate into corrective action, not just reports.
- ✓ Combination of human oversight (floor walkers, controllers) and technology (CCTV audits, camera room operations).
- ✓ Strict confidentiality protocols protecting your business reputation throughout every investigation.
- ✓ Responsive account management and regular reporting to keep leadership informed.

Our uniformed Loss Control & Stock Management teams work embedded on client premises — visible, trained, and accountable.

06

Services in Practice

A snapshot of our teams delivering warehouse oversight and inventory verification services on client premises:



Warehouse stock verification — monitoring materials handling to reduce shrinkage and loss.



Stock room audit in progress — our controllers reconciling inventory counts against client records.

Our Loss Control & Stock Management officers on site, uniformed and trained to represent Capital Group with distinction:



Capital Group Loss Control & Stock Management officers conducting a roofing-materials stock check.



On-site verification of shelving and stock racks alongside client staff.



07

Industries We Serve & Our Commitment

Capital Group of Companies supports clients across a broad range of sectors, including:

- Retail chains and supermarkets
- Hardware, paint, and building-materials distributors
- Manufacturing and steel/metal works
- Warehousing and logistics operators
- Corporate and institutional offices

Across every sector, our commitment remains the same: to protect what our clients have built through disciplined, ethical, and technology-enabled risk management.

08

Contact Us

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EMAIL	admincapitalgroup@gmail.com
SLOGAN	<i>"Power to Investigate"</i>

Thank you for considering Capital Group of Companies as your risk management partner.